



MULTI CARGO LIMITED

TESTIMONIALS

We are always delighted, and it is always very rewarding for us to hear how happy our customers are when they are reunited with their pets at their new home. Below are some of the messages received from our satisfied customers.

If you would like to add your own testimonial about your experience of any of our services please do not hesitate to contact us. (Your privacy will be maintained strictly at all times and no directly identifiable information will be shown on your message).

NEW! You may also post a review on our **Facebook** page by clicking on the following link:
<http://www.facebook.com/pages/Dublin-Ireland/Multi-Cargo-Ltd-International-Pet-Transport-services/151230364898854?v=wall>

We would like to take this opportunity to express our warmest thanks to all our customers who took the time to write back to us

Multi Cargo Ltd.

SHARON / 2 X Old English Sheepdogs Oliver & Bailey DUB-ATL – 05 May 2010.

Hi Irene,

The boys and I arrived Wednesday afternoon. I am always amazed how dogs can sit in a crate for 16 hours and be fine. Everything went as well as one can expect and thank you for everything. I know it is what you do but there are companies and there are companies.

I would recommend your services in a heartbeat. Again, thank you. Oh, everything went well with Shirl as well.

Regards,

Sharon

JACQUI / KATE 1 x Leonberger Honey DUB – YYZ 14 May 2010.

Hi Irene

I want to thank you and your company for the very professional service you have given us, but also the care and thoughtfulness for Honey .

I would have no hesitation in using you again and would certainly recommend you to others flying their dogs

Hello Irene

I just want to thank you and your company for such care you put into a clients request and in this case comfort to Honey the Dog. When you wrote that you ,yourself, climbed into the crate, I let out a sign of contentment knowing that at the Cargo Departure -a fabulous job was being done...full of caring. I had a big smile on my smile when I read you were crawling into the crate! 🐾

Thank-you

Kate

Dear Irene

Thanks so much you have been absolutely fantastic. Delighted it's over!

Many thanks

Michelle

On Fri, Jun 11, 2010 at 9:14 AM, Irene wrote:

Hi Michelle

ARR - Goods arrived (LH572 / 10.Jun) FRA - JNB

Misty has arrived at JNB

Pleasure!

Irene Grealy

From: Derek

Sent: 23 July 2010 12:29

To: Irene

Subject: RE: PETS TO MIAMI

Hi Irene,

The dogs arrived safe and well in Miami.

I found the service provided by you to have been excellent at all times, and I have put up a notice on the Department of Foreign Affairs intranet recommending Multi Cargo.

Thanks and best regards,

Derek

From: Stephen
Sent: 16 August 2010 19:33
To: Irene
Subject: RE: MAXI

Irene

Many thanks for assisting in the exporting of our dog "Maxi". She arrived on Friday evening all on time and with no real problems. She was so excited to see us and she made such a fuss over the lady in Agriculture that she didn't want to release her to us as she wanted to keep her for herself. Dee also would like to thank you for making the transition painless. I would have no problem in recommending you to anyone who will ask us in the future.

Again many thanks for all your support.

Regards,

Stephen

From: Janet
Sent: 06 August 2010 23:12
To: Irene
Subject: Re: BOXER TO DALLAS

Dear Irene!

I just wanted to take a minute and thank you so much for all your help transporting Rascal to Dallas! All went well and she is safe and sound with us! I have referred people already to you and will continue to.

Thank you again for everything!
God bless you,
Janet

From: Kamila
Sent: 15 September 2010 17:50
To: Irene
Subject: Thank you

Hello Irene,

Thank you again for your service.

The pup arrived safe and doing great.

Regards,

Kamila

--- On **Thu, 9/9/10, Irene** > wrote:

From: Irene <irene>
Subject: RE: Please contact the breeder
To: "Kamila"
Received: Thursday, September 9, 2010, 12:34 PM

Hi Kamila,

All ok today, your pup is on his way.

Irene Grealy

Director

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|Please visit our website: <http://www.multicargo.ie/> for more information, online services, shipment tracking, schedules and directions.

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From: Zuraya
Sent: 15 September 2010 18:15
To: Irene
Subject: Re: FW: pet to KUL

Hi Irene,

Thank you very much for everything. Bell has arrived safely in Kuala Lumpur. It does not require any quarantine, so my father has bring the cat straight home.

Thanks again and it was a pleasure dealing with you.
Zuraya

From: Irene <irene@multicargo.ie>
To: Zuraya

Sent: Wed, September 15, 2010 9:48:33 AM
Subject: RE: FW: pet to KUL

DEP - Goods departed (LH782 / 14.Sep) FRA - KUL

Hi Zuraya,
Bell departed ok from Frankfurt as booked.

Thanks a mil.

Irene Grealy

-----Original Message-----

From: Iva
Sent: 23 September 2010 10:53
Subject: RE: dog PRG-DUB-PRG 064-0999 5274

Dear Irene and All concerned,
Thank you a lot for your kind assistance to send dog back to PRG.
The dog was in very good condition, thank you a lot for your the best cooperation and help.

With kind regards,

Iva
Czech Airlines Cargo

From: Sheila
Sent: 21 August 2010 00:48
To: Rosaleen
Subject: Yoshi

Hi Rosaleen

Just thought you'd like to know that Yoshi (and Brendan of course) arrived safe and sound and not a bother on him this morning. Everything was excellent and he was out with us within 30 minutes of

landing. The only thing bothering him now is the heat - its wicked!!! Thanks for everything once again.

Kind regards.

Sheila

From: Karen
Sent: 07 October 2009 05:34
To: Rosaleen; Lindsay
Subject: Thanks!

Hi Rosaleen,

Just wanted to say thanks for your help and advice with the puppy move.

Our two girls arrived safe and sound into Vancouver on Thursday.

We're entertaining the idea of "dog jetlag" as they both woke up at about 3am each morning for the first few nights and were very active!!

It's great to have them with us again.

Cheers,
Karen

From: Sean
Sent: 30 June 2010 21:12
To: Rosaleen
Cc: Lindsay;
Subject: Amber's dogs to ATL

Rosaleen,

I want to thank you for facilitating the transport of the two dogs from DUB to ATL. I talked to Dennis a little while ago and his agent was picking up the two dogs and they had passed through customs. I do appreciate your call this morning.

Thanks again,
Sean

From: Carol
Sent: 12 October 2010 07:48
To: Rosaleen; Irene
Subject: Thank you!

Hi Rosaleen and Irene

A week after the fact (apologies for the delay ... it's been quite a week!), I'm writing to thank you both very much for your help in flying Joey and Emma from Dublin to Geneva, via Frankfurt. They arrived on schedule, perky (surprisingly so, considering what they'd been through) and, after a very necessary shower, none the worse for wear. We'd moved into a house only three days before they arrived here and are still surrounded by boxes. Emma (our cat) is confined to the house while we try to organise a builder to insert a cat flap into an outside door. Joey is terrified of the winding staircase (until she comes to grips with it, I'm carrying her upstairs!). But otherwise, all's well ... and it's wonderful to be reunited with them.

Thank you both!

Bray Vet has asked for a report-back and I'm happy to recommend your services to them with no reservations.

Best wishes,

Carol.

SWITZERLAND

-----Original Message-----

From: Katja
Sent: 19 October 2010 14:31
To: Ciaran
Subject: Re: Bounce
Importance: High

Hi Ciaran

i finally have bounce home.. she is skinny and tired but she is alive and we are so glad to have her back. Thank you so much for helping us with our move... the goods as well as bounce made it over in one piece and that is the most important thing.

Best regards, katja

From: leirim
Sent: 23 November 2010 10:31
To: Ciaran
Subject: thanks

Hi Ciaran

I just want to say thank you for your excellent standard of service in transporting Max last Friday.

I thought that all your procedures were very thorough and Patrick was very impressed with the way in which Max was dealt with when he met Rosaleen and we had very positive feedback from his new owners in Germany, they said he was in really good condition and form.

Thanks again

Andrea

From: Kris
Sent: 18 January 2011 16:24
To: Ciaran
Cc: Mandy
Subject: RE: Sunday - collection for Strider

Hi Ciaran,

Just wanted to let you know we received Strider at the apartment last night at 9pm. Apart from a fit to burst bladder (we managed to get him outside in time!), he was in great form, and has settled in great already.

So thanks a million for all the help - it's been a great experience from our side, and we would recommend your service to anyone considering a pet move.

Kind regards,
Kris
